



Casey O'Neill <coneill@mammothusd.org>

Mammoth USD Flock Account

5 messages

Casey O'Neill <coneill@mammothusd.org>
To: Tony Ringhoffer <tony.ringhoffer@flocksafety.com>

Thu, Aug 27, 2026 at 11:08 AM

Hi Tony,

Hope you are well. I was hoping to get on your calendar to review our account and touch base on some elements. Our community, like many others, have questions and we are working to meet their need for additional information. Your assistance is greatly appreciated.

First, we are looking to ensure that our account is not sharing any information other than with Mammoth Lakes Police Department and our community partners, Mammoth Hospital and Mono County Office of Education.

We would also appreciate an update regarding the storage times of the data we do have. I believe Flock currently holds information for 30 days, but we have heard that it will go to 7 days. How do we enable this function or when will it be available and how would we verify that this information is not being saved beyond 7 days?

If you have additional information aimed at educating the public we would appreciate your literature for us to review.

Best,

--

Casey O'Neill, M.A. Ed.
Chief Business Officer
Mammoth Unified School District

Mammoth Unified School District
461 Sierra Park Rd.
Mammoth Lakes, CA 93546
P.O. Box 3509
(760) 934-6802 ext: 5110

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Tony Ringhoffer <tony.ringhoffer@flocksafety.com>
To: Casey O'Neill <coneill@mammothusd.org>, engage@flocksafety.com

Thu, Aug 27, 2026 at 1:31 PM

Hi Csey,
My apologies, your account here at Flock is handled by our Engage Success Team. I am including them on this email so they can address your questions.

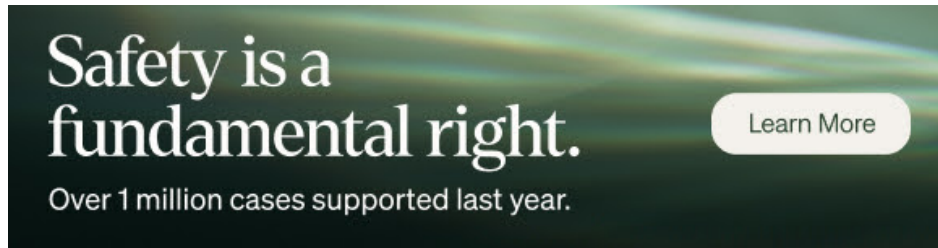
[@engage@flocksafety.com](mailto:engage@flocksafety.com) Please see the questions below regarding CA - Mammoth Lakes Unified School District.

Thank you,

Tony Ringhoffer
Customer Success Manager



flocksafety.com



[Quoted text hidden]

Casey O'Neill <coneill@mammothusd.org>
To: Tony Ringhoffer <tony.ringhoffer@flocksafety.com>
Cc: engage@flocksafety.com

Fri, Aug 28, 2026 at 3:00 PM

Thank you Tony.

Engage Team, please let me know when might be a good time to follow up.

Best,

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Engage Success <engage@flocksafety.com>
To: "coneill@mammothusd.org" <coneill@mammothusd.org>

Mon, Aug 31, 2026 at 8:58 AM

Hi there,

This is Emmie with Flock's Customer Success team. I'm happy to answer your questions!

1. I can confirm that you are currently sharing only with Mammoth Lakes Police Department. I'm not seeing the hospital or the Mono County Office of Education listed as active accounts in our system, so it does not appear that you are sharing with either of those organizations.
2. You are currently on our 30-day data retention period. The move to seven days is optional for existing customers. If you would like to opt into seven-day retention, please let me know and I can work with our Support team to make that adjustment on our end.

I've also linked some additional resources and articles that should be helpful for educating the community about Flock:

- [Flock Myths vs Facts One-Pager](#)
- [Flock Safety Trust Hub](#)
- [Flock Data & Privacy](#)

If you don't mind sharing, what types of questions are coming up in the community? Do you think it would be beneficial to have someone from Flock directly speak to the concerns? If so, we have an external affairs team who I'd be happy to loop into this email thread who can work with you and even speak at an upcoming community meeting if needed. Let me know!

Best,

Emmie Tajik

Senior Customer Success Manager

----- Original Message -----

From: Casey O'Neill [coneill@mammothusd.org]
Sent: 8/28/2026, 6:00 PM
To: tony.ringhoffer@flocksafety.com
Cc: engage@flocksafety.com
Subject: Re: Mammoth USD Flock Account

Thank you Tony.

Engage Team, please let me know when might be a good time to follow up.

Best,

On Thu, Aug 27, 2026 at 1:32?PM Tony Ringhoffer <tony.ringhoffer@flocksafety.com> wrote:

Hi Csey,

My apologies, your account here at Flock is handled by our Engage Success Team. I am including them on this email so they can address your questions.

@engage@flocksafety.com Please see the questions below regarding CA - Mammoth Lakes Unified School District.

Thank you,

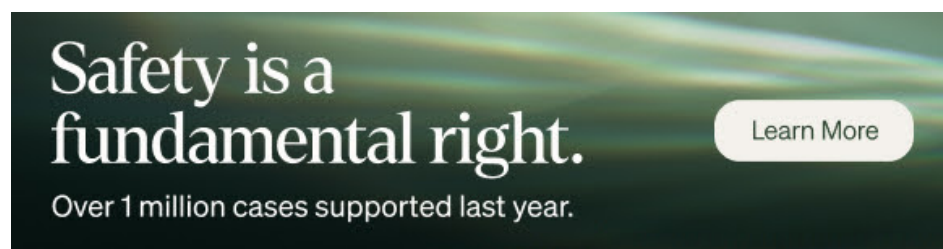
Tony Ringhoffer

Customer Success Manager



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✓ tony.ringhoffer@flocksafety.com



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To unsubscribe from this group and stop receiving emails from it, send an email to engage+unsubscribe@flocksafety.com.

thread::r-XzxNT9IRCquO7BuUq9DQ4::

Casey O'Neill <coneill@mammothusd.org>

Thu, Sep 3, 2026 at 10:06 AM

To: Engage Success <engage@flocksafety.com>

Hi Emmie,

Thank you so much for getting back to me. Mammoth Unified would like to move to the 7-day data retention. How long does it take to move to the 7-day retention period and how does the district ensure this data is not being saved? That is a question from our community.

How would we go about adding the two other orgs to access this dashboard? I am collecting points of contacts from each of the orgs to keep access to those who need it. I believe our hospital is not currently interested in access to the system, but wanted to have it set up if they wish to have this access in the future.

In terms of the community, I assume it is similar to other communities' concerns around privacy, data security, and misuse of data not related to safety, but personal reasons. I have had some discussions around the cameras being easily hacked and then an outside person would have access to the camera feed. The news regarding those with access, like police officers, using the data inappropriately has some community members rattled. The District does have an MOU with our local PD and we do reserve the right to remove access if they are misusing this data. We are working with our community partners to find ways to engage the community to listen and educate. One of our concerns would be to not be able to field questions specific to FLOCK's inner workings or security.

Your help is very appreciative.

Best,

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